

GESTÃO DE UNIDADES DE SAÚDE

Code: 16503

Main Scientific Area: Business management

Lecturer: Cláudia Filipa Gomes Cardoso

Language of Instruction: Portuguese

Regime: S1

Contact Hours: 30h Total Workload: 50h

ECTS: 3,0

Objectives

We intend to analyze all the aspects about health management, in the way to offer a global perspective to students. Some areas of management will be studied in detail.

Learning Outcomes

At the end of the course students are expected to:

- Know identify the specifics of management in health;
- Understand and be able to utilize information documents for the management;
- Understand the organization and the competences of different areas of health units.

Course Contents

1. Specifics of the Health Management

Basic Concepts of management

Management and Clinical Direction

Public sector and private sector

2. Health financial management

Accounting and control of costs

Financial information

Cost-benefit analysis

Financing and coverage

3. Human resource management in health

Evaluation / performance (individuals vs. teams)

Resource allocation/substitutability/timetables

4. Logistics management in health

Logistics of resources

Logistics of waste

5. ICTs in health management

Health management support software vs. software to support clinical practice

Telemedicine; e-health; m-health

6. Quality management in health

Recommended Bibliography

Benisheva-Dimitrova, T., Forum for Public Health Collaboration in South Eastern Europe. (2008). Management in health care practice: a handbook for teachers, researchers and health professionals. L. Kovaic (Ed.). Jacobs.

Biscaia, A., Conceição, C., Martins, J., Ferrinho, P. (2003). Política e gestão dos recursos humanos na Saúde em Portugal—controvérsias. Revista Portuguesa de Clínica Geral, 19(3), 281-289.

Conceição, C., Gonçalves, A., Blaise, P., Van Lerberghe, W., Ferrinho, P. (2001). A gestão do desempenho dos médicos de família no Serviço Nacional de Saúde. Revista Portuguesa de Saúde Pública, 19(1), 15-23.

Freitas, M. (2005). Avaliação económica em saúde. Portal da Saúde

Serapioni, M. (2009). Avaliação da qualidade em saúde. Reflexões teórico-metodológicas para uma abordagem multidimensional. Revista Crítica de Ciências Sociais, (85), 65-82.

Simões, J. (coord.) (2010). 30 Anos do Serviço Nacional de Saúde – um Percorso Comentado, Ed. Almedina

Vaz, C. B. (2012). Metodologia de apoio à gestão logística em unidades de saúde. Farmácia de Hoje, FÁrmacos de Amanhã-las Jornadas de Farmácia ESSa-IPB, 185-199.

Wager, K. A., Lee, F. W., Glaser, J. P. (2009). Health care information systems: a practical approach for health care management. John Wiley Sons.

Learning and Teaching Methods

The contents are organized in order to begin the semester by the basics of management in health, questioning other issues throughout the semester. The course includes sections on the main areas of management in health so that the student acquires integrated and based knowledge on the functioning of the health units, within the framework of a national health system.

Assessment Methods

The evaluation will be made on the basis of the following elements:

-6 individual tasks, with scheduled deliveries (weighting 10%, in the final note, each)

-1 written test (weighting 40%, in the final note).